

CUSTOMER FEEDBACK

Because you're important to us, we'd like to hear what you have to say. Your compliments, suggestions and complaints give us an opportunity to improve our service. Make your comments by talking to a librarian, filling out a customer feedback form at any library, visiting our website or by giving us a call. We look forward to hearing from you.

SERVICES

For books, magazines, CDs and information, think library. With an extensive collection that includes bestsellers, music, motor manuals, children's books and newspapers to name a few, the library is a place of entertainment, education and inspiration.

Other collections and services like the Aotearoa New Zealand Centre, Nga Pounamu Maori Centre and the Business Centre offer a level of specialist expertise that is second to none. You'll find them in the Central Library. In addition, we put the world at your fingertips with our comprehensive website and specialist databases.

So whether you're looking for information or pleasure, you'll find it at the library. For further details on our services, check out our service brochure or give us a call.

localeye

With everything from schools and sports clubs to visitor information and film festivals, localeye is your online guide to Christchurch and Canterbury. Easy to use and regularly updated, it's the best way to find out about the region. Check it out today – www.localeye.info

PULSE

If you want to know what's going on in the youth scene in Christchurch, check out <http://pulse.christchurch.org.nz> - a teenage website with heaps of cool stuff. It's a one stop shop with everything from gig guides and music reviews to body piercing, sex advice and fashion. Pulse – where it's at for teens.

LIVEONLINE

LiveOnline is an interactive session with a librarian live over the internet. All you need to do is click on the LiveOnline link on the website. Available 24 hours a day, 7 days a week, this service provides online answers, catalogue, specialist

CONTACT US

TELEPHONE (03) 941 7923

If you want to know more about your library membership or would like to find out whether the library has information on a certain subject, our friendly and experienced team of librarians are ready to take your call – available from 8 am until 9 pm Monday to Friday, and 9 am until 4 pm Saturday and Sunday.

WEBSITE <http://library.christchurch.org.nz>

Visit our website for online access to catalogues, specialist databases, news and information. You can also access your account details.

EMAIL library@ccc.govt.nz

ADDRESS PO Box 1466, CHRISTCHURCH



immediate local
information at
the touch of
a button

>>Your online guide to
Christchurch and Canterbury

localeye
www.localeye.info

LENB017

general information



 Christchurch City Libraries
Ngā Kete Wānanga-o-Ōtautahi

'think' LIBRARY

<http://library.christchurch.org.nz> - Phone 941 7923

CUSTOMER PROMISE

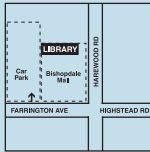
At Christchurch City Libraries, we're serious about our customers!
That means you can expect:

- Service that is friendly and helpful
- More services than you think
- A huge range of resources to use or borrow
- Information that is easy to find
- Today's technology

IN YOUR COMMUNITY

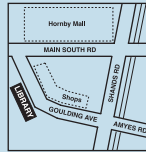
Bishopdale

South end of Bishopdale Mall
Monday to Friday 9am – 6pm
Saturday 10am – 1pm
Sunday CLOSED
Parking: Bishopdale Mall



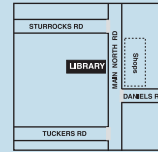
Hornby

Goulding Ave
Mon, Tue, Wed, Fri 9am – 6pm
Thursday 9am – 8pm
Saturday 10am – 1pm
Sunday CLOSED



Redwood

339 Main North Rd
Monday to Friday: 10am – 6pm
Saturday: 10am – 1pm
Sunday CLOSED
Parking: Car park next door



Mobile Library

For Mobile Library stops refer to the timetable brochure or visit our website

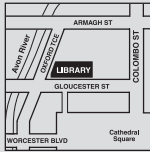
Spreydon

Barrington St, by Barrington Mall
Monday to Friday 10am – 6pm
Saturday 10am – 1pm
Sunday CLOSED
Parking: Street parking or Barrington Shopping Centre car park



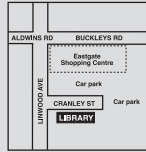
Central

Cnr Gloucester St & Oxford Tce
Monday to Friday 9am – 9pm
Saturday 10am – 4pm
Sunday 10am – 4pm
Parking: Street parking, Farmers' car park or Rydge's Hotel car park



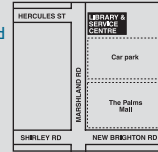
Linwood

10 Cranley St, off Linwood Ave
Monday to Friday 9am – 6pm
Saturday 10am – 4pm
Sunday CLOSED
Parking: On-site parking and at Eastgate Shopping Centre



Shirley

Next to Palms Mall, 36 Marshland Rd
Monday – Friday 9am – 6pm
Saturday 10am – 4pm
Sunday 10am – 4pm
Parking: Palms Mall car park



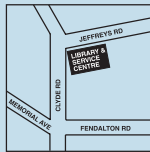
Summer

14 Wakefield Ave
Monday to Friday 10am – 6pm
Saturday 10am – 1pm
Sunday CLOSED
Parking: Street parking



Fendalton

Cnr of Jeffreys Rd & Clyde Rd
Monday to Friday 9am – 8pm
Saturday 10am – 4pm
Sunday CLOSED
Parking: Available at the front and rear of building



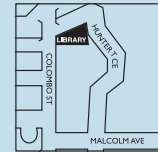
New Brighton

New Brighton Pier Building
213 Marine Pde
Monday – Friday 9am – 6pm
Saturday 10am – 4pm
Sunday 10am – 4pm
Parking: Limited parking at south end of building. Further parking available at ramp



South Christchurch

66 Colombo St, cnr Hunter Tce
Monday – Friday 9am – 7pm
Saturday 10am – 4pm
Sunday 10am – 4pm
Parking: Onsite
Cafe: Yes



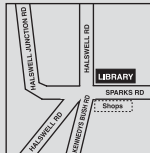
Upper Riccarton & Learning Centre

(Open January 2006)
73 Main South Rd
Monday to Friday 9am – 6pm
Saturday 10am – 4pm
Sunday 10am – 4pm
Parking: Onsite
Cafe: Yes



Halswell

381 Halswell Rd
Cnr Sparks & Halswell Rds
Monday to Friday 10am – 6pm
Saturday 10am – 1pm
Sunday CLOSED
Parking: at rear, off Sparks Road



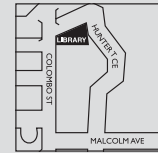
Papanui

Cnr Langtons Rd & Restell St
Monday to Friday 9am – 6pm
Saturday 10am – 4pm
Sunday CLOSED
Parking: Restell Street behind library



South Learning Centre

66 Colombo St, cnr Hunter Tce
Phone: (03) 941 5140
Parking: Onsite



Parklands / Waitikiri & Learning Centre

(Open late July 2005)
46 Queenspark Dr
Monday to Friday 9am – 6pm
Saturday 10am – 4pm
Sunday CLOSED
Parking: Onsite
Cafe: Yes

